



The Competition and Consumer Authority (CCA) enforces both the Competition Act and Consumer Protection Act of 2018. The primary mandate of the Authority is the prevention and redress for anti-competitive practices in the economy, the removal of constraints on the free play of competition in the market; and protection of Consumer rights through the prohibition and control of unfair business practices.

The Authority wishes to attract into the following positions, professionals with a sound understanding of business dynamics, who are driven by a passion to deliver outstanding service.

**POSITION TITLE: TEMPORARY OFFICERS - CONSUMER PROTECTION
(X 8 POSITIONS FOR A PERIOD OF 6 MONTHS)**

THE JOB PURPOSE

The Officer assists in the Consumer Protection Department to implement policies and strategies to facilitate enforcement, to ensure the prevention, redress and removal of unfair business practices and related conducts in the economy.

THE JOB

The incumbent will among others assist in the following:

- Receive and screen consumer complaints;
- Investigate unfair business practices or conducts that contravene the provisions of the Consumer Protection Act 2018;
- Conduct business inspections to monitor compliance with the Consumer Protection Act; and
- Assist in public awareness initiatives for consumer protection.

THE PERSON

The right candidate will possess the following;

- A Degree in a relevant Social Science such as Economics, Econometrics, Marketing Research, Business Administration, Commerce, or a related field.
- Knowledge of the Consumer Protection mandate will be an added advantage.

COMPETENCIES

- Planning and Organising
- Results Oriented
- Critical Thinking
- Initiative
- Verbal Communication
- Written Communication
- Team Work.

To apply for the job please send your application letter and curriculum vitae to the email address below by **3rd June 2024**.

recruitment@cca.co.bw

For more information regarding this position, please contact the Human Resources Office at +267 3934278.